LIFETIME WARRANTY

Tess Headley[®] guarantees our jewelry for an unlimited time, as long as care has been taken to protect it from damage or contamination. Precious metals are soft and easily bent or scratched, and stones are delicate and easily cracked if dropped. We cannot guarantee free repair or replacement for items damaged from such accidents or misuse. However, if any components become inoperable with normal wear and tear, we will repair, rebuild, or replace with equal or similar merchandise.

DAMAGE OR LOSS NOT COVERED

Tess Headley[®] will not guarantee any items damaged by other jewelers. If you do take our pieces to a jewelry store for repair, be sure to tell them not to solder anything containing magnets, as heat will completely destroy their magnetic properties. Most jewelers know this and have access to laser welders, which are safe to use near magnets and delicate stones.